

Response Package for Medical Inquiry

Dear ${vault:document\_related\_case\_\_vr.case\_contact\_\_vr.name\_\_v},

Thank you for submitting your medical inquiry, it has been logged as Case Request ID ${vault:document\_related\_case\_request\_\_vr.name\_\_v}. You requested a ${vault:document\_related\_case\_request\_\_vr.preferred\_response\_method\_\_v} response to the following question about ${vault:document\_related\_case\_request\_\_vr.product\_\_v}:

*${vault:document\_related\_case\_request\_\_vr.request\_details\_\_v}*

Our response to this inquiry is:

*${vault:document\_related\_case\_response\_\_vr.response\_notes\_\_v}*

Please mention reference ${vault:document\_related\_case\_response\_\_vr.name\_\_v} if you have any follow up questions.

We have also generated this response package that will assist with your research needs. Please click on the documents in the right-side panel to navigate through the documents. You can then paginate through these documents using the controls on the left-hand side.

A summary of your Case and any other related Case Requests is provided below for your reference.

|  |  |
| --- | --- |
| **Case Summary** | |
| **Case ID** | ${vault:document\_related\_case\_\_vr.name\_\_v} |
| **Case Contact** | ${vault:document\_related\_case\_\_vr.case\_contact\_\_vr.name\_\_v} |
| **Open Date** | ${vault:document\_related\_case\_\_vr.opened\_date\_\_v} |
| **Channel** | ${vault:document\_related\_case\_\_vr.case\_origination\_channel\_\_v} |
|  | |
| **List of all Case Requests Associated to this Case** | |
| **Case Request IDs** | **Request Details** |
| ${vault:document\_related\_case\_\_vr.case\_requests\_\_vr.name\_\_v} | ${vault:document\_related\_case\_\_vr.case\_requests\_\_vr.request\_details\_\_v} |

We at Verteo are committed to answering your questions in a timely fashion. If you need any additional information, please contact the Verteo medical information team at the email below: [medinfo@verteo.com](mailto:medinfo@verteo.com)

Sincerely,

**Verteo Medical Information Team**

Phone: 555-234-2313 | Email: [medinfo@verteo.com](mailto:medinfo@verteo.com)